

Toronto Refund Policy

1. The Enrolment Fee and Accommodation Fee are non-refundable.
2. All tuition and accommodation fees will be refunded if a Study Permit is denied, provided that the student gives notice within reasonable time, as per the Oxford International Toronto Study Permit Application Condition, and provides the school with written notification from Immigration Canada of this decision prior to the program commencement.
3. No refunds will be issued for time off during public holidays
4. If a student withdraws from their course, in writing, 14 days prior to the start of their course, all tuition fees will be refunded.
5. If a student withdraws from their course, in writing, less than 14 days prior to the start of their course, but no later than 1:00 PM on the last Friday before the commencement of the course, all tuition fees will be refunded except for tuition fees for one week.
6. If a student fails to show up for their course or withdraws after 1:00 PM (local school time) on the last Friday before the commencement of the course, no tuition fees will be re-funded.
7. For the Junior Summer Programs, all fees will be refunded if the course is cancelled, in writing, 30 days prior to the start of the course. No refunds will be given for cancellations received less than 30 days prior to the start of the course.
8. Students may cancel their accommodations by providing two weeks notification, in writing. In such cases, all unused accommodation fees will be refunded. If a student cancels their accommodations with less than two weeks' notice, in writing, all unused accommodation fees will be refunded except for the two-week notification period.
9. The Airport Reception fee will be refunded if the student cancels this service, in writing, at least 7 days prior to their scheduled arrival date.
10. There will be a \$120 administration fee charged for any changes to course or accommodation type or duration, including cancellations, and a \$95 materials fee upon return from break or holiday, depending on the length of break and original programme duration.
11. A student will be dismissed from their course and/or accommodations if they violate Canadian Law and/or Oxford International Toronto Rules & Regulations. No refunds will be issued in the case of dismissal.
12. In the event that all fees are not received as a result of items such as bank wires etc., the outstanding fees due will be reduced from the tuition fees paid.
13. Refunds will be issued within 30 days of receiving written notice and only upon presentation of the original corresponding receipt. If a representative or agent has registered the student, the refund will be sent to the representative or agent.

Refunds are normally issued by cheque. Refunds issued by other methods are subject to a service charge.

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