

North America Student Services

OIEG Oxford International Education Group

Name of Institution

Students should contact the local managing team of each Oxford International North America campus for the following Student Services:

Halifax		
+1 (902) 491 - 1526		
Client Services	General information	
Penny Pan	Health insurance	
ppan@oxfordinternational.com	Accommodation and transfer	
	services	
Director of Studies	Academic support	
Gareth Jenkins	Complaints or disputes	
gjenkins@oxfordinternational.com	Vacation requests or class changes	
School Director:	Escalated complaints od disputes	
Katie Christie	Emergencies or additional supports	
kchristie@oxfordinternational.com		

Toronto	
+1 (416) 542 – 1626	
Client Services	General information
Kelly Rooney	Health insurance
krooney@oxfordinternational.com	Accommodation and transfer
	services
Director of Studies:	Academic support
Byron Chan	Complaints or disputes
bchan@oxfordinternational.com	Vacation requests or class changes
School Director:	Escalated complaints od disputes
Kelly Rooney	Emergencies or additional supports
krooney@oxfordinternational.com	

Vancouver (Head Office) – 250 – 815 W Hasting St, Vancouver BC V6C 1B4 | +1 (604) 688 7942 Toronto 220 – 111 Peter St, Toronto ON M5V 2H1 | + 1 (416) 542–1626 Halifax – 1801 Hollis Street, Halifax, NS B3J 3N4| + 1 (902) 491–1526 New York City – 47 West 34th 4th Floor New York City NY 10018 | +1 (646) 767–0081 canada@oxfordinternational.com



Vancouver	
+1 (604) 688 -7942	
Client Services	General information
Silvia Querevalu	Health insurance
squerevalu@oxfordinternational.com	Accommodation and transfer
	services
Academic Director:	Academic support
Nathalia Carmo	Complaints or disputes
ncarmo@oxfordinternational.com	Vacation requests or class changes
VP Language Programs & Client Services,	Escalated complaints od disputes
Canada:	Emergencies or additional supports
Alex Dolata	
adolata@oxfordinternational.com	

New York	
+1 (212) 967 - 9927	
Client Services	General information
Salma Baji	Health insurance
sbaji@oxfordinternational.com	Accommodation and transfer
Kimberlee Rivas	services
krivas@oxfordinternational.com	
Director of Studies:	Academic support
Jamie Grafton	Complaints or disputes
jgrafton@oxfordinternational.com	Vacation requests or class changes
School Director:	Escalated complaints od disputes
Phillip Wright	Emergencies or additional supports
pwright@oxfordinternational.com	

Vancouver (Head Office) – 250 – 815 W Hasting St, Vancouver BC V6C 1B4 | +1 (604) 688 7942 Toronto 220 – 111 Peter St, Toronto ON M5V 2H1 | + 1 (416) 542-1626 Halifax – 1801 Hollis Street, Halifax, NS B3J 3N4| + 1 (902) 491-1526 New York City – 47 West 34th 4th Floor New York City NY 10018 | +1 (646) 767-0081 canada@oxfordinternational.com